

# Privacy Policy

## Client Services

Truck-Tech UK Ltd  
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## Overview

This privacy policy has been produced to be compliant with the new General Data Protection Regulation (GDPR) which will be implemented on 24th of May 2018. Please read all the information provided before using any Truck-Tech UK Ltd services.

## Key points

- Truck-Tech UK Ltd is committed to protecting your private information when using Truck-Tech's services.
- Truck-Tech has created this privacy statement to demonstrate our firm commitment to privacy.
- The following discloses our information gathering and dissemination practices for the web site at URL: [www.truck-techuk.co.uk](http://www.truck-techuk.co.uk)
- Any information that you provide us with, whether it be business or personal information (such as your name or address), cannot be seen by third parties.
- This site contains links to partner websites and to the webmaster's website. These sites may collect user data.
- This privacy statement is not presented as a legally binding contract.

Users of Truck-Tech UK Ltd services have the option to access, change or delete any personal information, as well as discontinue receiving any future communications. This can be done by either sending an email to our Client Services team; contact us in writing at the above address; or, by completing the attached Customer Contact Information form.

## What information do we collect or use?

The website does not collect user information except for that which the user expressly provides on the web site contact form.

Under no circumstances will information be sold or rented to any third party. Truck-Tech may, however, use your contact information to send you any information you have specifically requested or any other information or news about our company and services.

## How we may use your personal information?

Truck-Tech UK Ltd may use your personal information for the following purposes:

- To maintain warranty details on equipment that we supply to you
- To provide information or services that you have requested.
- To help us manage our content to ensure it is relevant and appropriate to you.
- To alert you to company news, product upgrades, other updated information and new products and services .

## What is a Cookie?

Cookies are a common Internet technology that assign a unique identification to your computer and store the detail on only your computer's hard drive via a facility in your web browser.

The only cookies in use on this site are in the 'Strictly Necessary' category i.e. cookies that are essential for the website to perform its basic functions. No personal data is collected or stored by these cookies

## What about links on your site?

- Partner sites and the webmaster site are linked to/from [www.truck-techuk.co.uk](http://www.truck-techuk.co.uk)

## Google Analytics

- This website does not use Google Analytics, a web analytics service provided by Google, Inc. ("Google").

## Access to your information and deletion

You have the right to request a copy of the information that we hold about you. We will use reasonable efforts consistent with our legal duty to supply, correct or delete personal information about you on our files.

## Protecting your information

Truck-Tech UK Ltd is committed to protecting your information.

## Retention of personal information

Truck-Tech UK Ltd will only keep your personal information for:

- As long as is necessary for the purpose for which it was intended,
- The purposes of performing or fulfilling a contractual obligation with the organisation you represent or
- As long as required by law.

## Children

We will not knowingly collect, use or disclose Personal Data from a minor under the age of 18. If you are under the age of 18 years old, please do not send any information to Truck-Tech UK Ltd, as any information received will be removed.

## Changes to the privacy policy

We keep this Privacy and Cookie policy under regular review and we will place any updates on this webpage, with the most up to date revision appearing on this page.